



Privacy Policy

We have reviewed and are committed to complying with the requirements set out in the new General Data Protection Regulation (GDPR) of European Union and to complying with the requirements set forth therein and in applicable domestic law.

We are committed to protecting the personal data of our visitors to our site, our customers, and everyone involved, and we attach great importance to respecting their rights to privacy.

This Privacy Policy explains the information we collect through the website from our visitors and describes how the above information is collected, used, shared, and secured, as well as your related choices regarding use, access and correction.

We treat your personal data confidentially and take all security, technical and organizational measures that guarantee the security of your personal data.

If you have any questions about how we use your personal data or if you have a concern about how your personal data is used, please contact us! We will respond within 15 days at most.

Please note that if you are contacted by phone, we may need to request specific information from you to help us confirm your identity. If identification is not possible, only general information on data processing may be provided. For this reason, we recommend that you write down your question or claim, if possible.

Information about the responsible entity

This site is hosted by (hereinafter: Data Controller):	Bakony Technical Ceramics Ltd.
Postal address:	PO. Box 2078 Csererdei u. 36. Veszprém 8202 HUNGARY
Email address:	info@bakonycer.hu
Phone:	+3688563471
Our Data Protection Officer (DPO):	Dr. Debre Magdolna
Email address:	drdebre.magdolna@hanganov.hu

Applicable law

We undertake to process personal data in accordance with the applicable legal requirements, in particular those listed below:

- [REGULATION \(EU\) 2016/679 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC \(GDPR\)](#)

- [Act CXII of 2011 on the right to informational self-determination and on the freedom of information \(Infotv.\).](#)

Complaint management and other redress options

We will do our best to ensure that your personal data is processed in accordance with the law. If you feel we have not responded or have any questions, please let us know by contacting us above.

In the event of a breach of your rights, you may contact the Hungarian National Authority for Data Protection and Freedom of Information for further redress, in the event that the Data Controller does not terminate your unlawful conduct despite your notice:

Official name:	Hungarian National Authority for Data Protection and Freedom of Information
Postal address:	H-1125 Budapest, Szilágyi Erzsébet fasor 22/C.
Phone:	+3613911400
Email:	privacy@naih.hu
Website:	www.naih.hu

Data collected during inquiries, contacts

You can contact us through any of the contacts listed on our website or send us a message using the "Contact" form. The personal data you provide when contacting us will be used solely for the purpose of contacting you and will not be transferred.

Purpose of data processing

To respond to your queries and to resolve complaints.

Legal grounds for data processing

Voluntary consent is based on the GDPR and Infotv.

The scope of the data being processed

- name,
- email address,
- phone number,
- postal address.

Data retention

We process your personal information for different periods depending on the nature of the contact.

Once the necessary information has been provided, it will not be retained unless there is a legitimate claim for ad hoc contact, which may be retained for a maximum of 5 years to justify it.

Your rights

You can request information on the processing of your data at any time through our contact details above.

You can also request that your data be corrected at any time if you find, for example, that you entered it incorrectly or that it was recorded incorrectly or incompletely.

Where you have provided us with consent to use your personal data, you can withdraw this at any time. You also have the right to ask us to delete your personal data or restrict how it is used. There may be exceptions to the right to erasure for specific legal reasons which, if applicable, we will set out for you in response to your request.

Who can access the data?

Only our staff is authorized to access the data you provide.

Image and video recordings displayed on this web page

On our website we regularly report news and events concerning our company, which occasionally publish pictures and video recordings.

We take great care to ensure that the content of the images and video recordings posted on our site does not infringe on the privacy or legitimate interests of others and that we have permission to use them lawfully in all cases.

Purpose of data processing

Informing website visitors.

Legal grounds for data processing

Voluntary consent is based on the GDPR and Infotv.

The scope of the data being processed

Photographs of identifiable persons in the recordings.

Data retention

Until the consent of the data subject is withdrawn or the content in question is deleted from our website.

Your rights

You can request information on the processing of your data at any time through our contact details above.

You may also request the deletion of your data and upon request, any identifiable recordings we remove from our website.

Who can access the data?

The information published on our website can be accessed by anyone who visits the site.

Data security

We have implemented appropriate technical and organisational controls to protect your personal data against unauthorised processing and against accidental loss, damage or destruction or alteration.

Access to data processed by our IT systems is restricted to our employees through an authorization system.

The foregoing shall be such as to ensure that no unauthorized person will have access to, disclose, transfer, modify or delete any data that we process.

Transmission of data

We do not share your personal data with other people or organisations that are not directly linked to us unless you have given your prior consent.

We may reveal your personal data to any law enforcement agency, court, regulator, government authority or other organisation if we are required to do so to meet a legal or regulatory obligation, or otherwise to protect our rights or the rights of anyone else. This does not require your specific consent as this is a statutory task.

Review and availability of the Privacy Policy

We reserve the right to revise this Privacy Policy and update it as necessary, which may be warranted by changes in applicable law or our data processing practices and technology.

If your personal data processed on the basis of your voluntary consent is affected by this change, we will immediately inform you and we will suspend further processing of your personal data until you consent it again.

The Privacy Policy is always publicly available here.

Made by:

HANGANOV Ltd.
Expert in information security and data protection
www.hanganov.hu